



## Board of Trustees

### Meeting to be held on Monday 3 April 2017 at 10.00 am at Station Court, Fossway, Newcastle upon Tyne

Contact Officer: Susan Darroch – Tel: 0191 211 6155  
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## AGENDA

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1. **Welcome and Apologies for Absence**

2. **Declarations of Interest**

#### Reports for consideration: not protected information

3. **Communications Update** 1-4

4. **Tenant Satisfaction Survey** 5-62

5. **State of the Nation** 63-114

#### Reports for consideration: protected information

6. **Minutes of meeting held on 6 February 2017** 115-120

7. **Draft Minutes of Audit Committee held on 21 February 2017** 121-128

8. **Governance Issues** 129-136

9. **Managing Director's Report** 137-146

10. **Budget 2016/17**

**Items for Information: protected information**

11. **Bus Tour of Properties/ Away Day – Discussion**
12. **Any Other Business**
13. **Next Meeting: Monday 5 June 2017**

**Private Session of The Board**

14. **Minutes of Private Session 6 February 2017** **147-152**